



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

January 7, 2015

Date Complaint Received: 12/29/14
Complaint Received By: Chad Reckling, SW II
Provider Name and Location: Katrina Norton 316 Chestnut Street Muscatine IA 52761
Complaint: The provider submitted billing which certified: On 11/26/14 they cared for 15 children at 7:30am. On 11/28/14 they cared for 13 children from 2:00pm-2:30pm. On 12/03/14 they cared for 13 children at 7:30am. On 12/04/14 they cared for 13 children at 7:30am. Rule basis: <ul style="list-style-type: none">• IAC 110.5(1) Conditions in the home are safe, sanitary, and free of hazards.• IAC 110.4 No more children are in care than the rules for the specific category will allow.
Findings: 12/30/14 This worker met with the provider and confronted them on the allegations before the department. There were 6 daycare children present during today's visit. The provider stated they did not realize they were over on numbers because she was transporting children to school and has a substitute at home with the rest of the children. She indicated this was not intentional. This worker explained whether children were with her or at her home, all of these children counted in the number of children she is watching at any given time. Katrina is a Category B provider which allows for a maximum of 12 children to be cared for at any given time. A full compliance visit was conducted during today's visit. Please refer to letter dated 12/31/14 in the file for further information concerning non-compliance items noted. Complaint: There is a preponderance of evidence based on the provider's submitted billing and her admission she was over capacity on the days and times stated above.
Resolution: This worker had Katrina sign a safety plan with the department of human services that states: "Katrina will only care for the amount of daycare children she is legally authorized to provide care to at any given time based on her specific category of registered child development home. This shall take effect immediately and will last as long as she provides childcare services. Katrina will have her first shift daycare children come later in the morning so there is not an overlap of children in the morning between 3 rd shift and 1 st shift children. This will happen immediately." The department will conduct random follow up visits to the home in order to insure the provider is remaining numbers compliant. Katrina will have all items of non-compliance noted in the 12/30/14 visit completed by 2/16/15.

If you have any questions regarding this matter feel free to contact me at (319) 208-5521 or creckli@dhs.state.ia.us.

Sincerely,

Chad Reckling, Social Worker II
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MACHELLE PEZLEY

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